

Electronic Prescription Service



A new way to get your medicines and appliances

The Electronic Prescription Service (EPS) is an NHS service. It gives you the chance to change how your GP sends your prescription to the place you choose to get your medicines or appliance from.

What does this mean for you?

- If you collect your prescription from your GP you will not have to visit your GP practice to pick up your paper prescription. Instead, your GP will send it electronically to the pharmacy you choose, saving you time.
- You will have more choice about where to get your medicines from. If you decide to choose Five Ways Pharmacy we will deliver your medication direct to your nominated address, this can be your home address or work address. You will therefore save time as you will NOT have to visit the pharmacy and wait for your medicines to be dispensed.

Is this service right for you?

YES if you have a stable condition and you:

- Don't want to go to your GP practice every time to collect your repeat prescription.
- Would like your medication delivered direct to your door by Five Ways Pharmacy.
- Use a prescription collection and delivery service now.

NO if you:

- Don't get prescriptions very often.
- Pick up your medicines from different pharmacies.
- Travel or work away from home a lot.

How can you use EPS?

You need to choose a place for your GP practice to electronically send your prescription to. This is called nomination.

You can choose:

- A pharmacy e.g. Five Ways Pharmacy.
- A dispensing appliance contractor (if you use one).
- Your dispensing GP practice (if you are eligible).

You can ask any pharmacy or dispensing appliance contractor that offers EPS or your GP practice to add your nomination for you. You do not need a computer to do this, they can do it on your behalf.

Can I change my nomination or cancel it and get a paper prescription?

Yes you can. If you don't want your prescription to be sent electronically tell your GP. If you want to change or cancel your nomination speak to any pharmacist or dispensing appliance contractor that offers EPS, or your GP practice. Tell them before your next prescription is due or your prescription could be sent to the wrong place.

Is EPS reliable, secure and confidential?

Yes. The electronic prescription will be seen by the same people in GP practices, pharmacies and NHS prescription payment and fraud agencies that see your paper prescription now. Sometimes dispensers may see that you have nominated another dispenser. For example, if you forget who you have nominated and ask them to check or, if you have nominated more than one dispenser.

For more information about EPS visit www.cfh.nhs.uk/eps, or contact your pharmacy, dispensing appliance contractor or GP practice.



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